

HEALTHCARE INNOVATION SYMPOSIUM XXV



FUMBLING THE HANDOFF IN TRANSITION CARE

Mary D. Naylor, PhD, RN

Marian S. Ware Professor in Gerontology

Director, NewCourtland Center for Transitions and Health

University of Pennsylvania School of Nursing

Wednesday, February 20, 2019

12:00 - 2:00 pm

Emory University School of Medicine Auditorium



EMORY
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Healthcare
Innovation Program



Georgia CTSA
Georgia Clinical & Translational Science Alliance

HEALTHCARE INNOVATION SYMPOSIUM 25

Fumbling the Handoff in Transition Care

Featuring Mary D. Naylor, PhD, RN

Marian S. Ware Professor in Gerontology
Director, NewCourtland Center for Transitions and Health
University of Pennsylvania School of Nursing

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12:00 – 2:00 pm

School of Medicine Auditorium
Emory University

12:00 – 12:05 pm: Welcome, Introductions

Fred Sanfilippo, MD, PhD
Director, Emory-Georgia Tech Healthcare Innovation Program

12:05 – 12:45 pm: Keynote Presentation

Fumbling the Handoff in Transition Care

Mary Naylor, PhD, RN
Marian S. Ware Professor in Gerontology
Director, NewCourtland Center for Transitions and Health
University of Pennsylvania School of Nursing

12:45 – 1:30 pm: Panel Presentation

Tammie Quest, MD
Professor, Department of Emergency Medicine
Montgomery Chair in Palliative Medicine, Emory University School of Medicine
Director, Emory Palliative Care Center, Woodruff Health Sciences Center
President, American Academy of Hospice and Palliative Medicine

Deena Gilland, DNP, RN
Vice President and CNO, Emory Ambulatory Patient Care, Emory Healthcare
Instructor, Nell Hodgson Woodruff School of Nursing, Emory University

Leslie Marshburn, MBA, MPH
Director, Population Health
Grady Health System

Regena Spratling, PhD, RN
Associate Dean, Chief Academic Officer for Nursing and Associate Professor
Byrdine F. Lewis College of Nursing & Health Professions
Georgia State University

1:30 – 2:00 pm: Open Discussion Q&A



Mary D. Naylor, Ph.D., RN, FAAN
Marian S. Ware Professor in Gerontology
Director, NewCourtland Center for Transitions and Health
University of Pennsylvania School of Nursing

Dr. Naylor is the Marian S. Ware Professor in Gerontology and Director of the NewCourtland Center for Transitions and Health at the University of Pennsylvania School of Nursing. For more than two decades, Dr. Naylor has led a multidisciplinary team of clinical scholars and health services researchers in generating and disseminating research findings designed to enhance the care and outcomes of chronically ill older adults and their family caregivers. She is the architect of the Transitional Care Model, a care management approach proven in multiple NIH clinical trials and foundation sponsored translational efforts to improve older adults' experience with care and health outcomes, while decreasing use of costly health services.

Dr. Naylor is the 2016 recipient of AcademyHealth's Distinguished Investigator Award, a recognition of significant and lasting contributions to the field of health services research. She was elected to the National Academy of Medicine (NAM) in 2005. For eight years, she served as the national program director for the Robert Wood Johnson Foundation sponsored *Interdisciplinary Nursing Quality Research Initiative*. She recently completed six-year terms as a commissioner on the Medicare Payment Advisory Commission (MedPAC), board member of the National Quality Forum and member of the Agency for Healthcare Research and Quality's National Advisory Council. Currently, Dr. Naylor is a member of the NAMs Leadership Consortium on Value & Science-Driven Health Care and co-chairs NAMs Care Culture and Decision-Making Innovation Collaborative. Dr. Naylor also is a member of the RAND Health Board of Advisors, the Institute for Health Improvement's Scientific Advisory Group, and the Board of Trustees of the Dorothy Rider Pool Health Care Trust.



Tammie Quest, MD
Professor, Department of Emergency Medicine
Director, Emory Palliative Care Center
Woodruff Health Sciences Center
President, American Academy of Hospice and Palliative Medicine

Dr. Tammie E. Quest is the Professor in the Department of Emergency Medicine and the Director of the Emory Palliative Care Center for Emory's Woodruff Health Sciences Center (WHSC). She holds the Montgomery Chair in Palliative Medicine. She is President of the American Academy of

Hospice and Palliative Medicine. She is trained and board certified in both Emergency Medicine and Hospice and Palliative Medicine. She is the current Chair as the Governor's appointment to Georgia's Palliative Care and Quality of Life Council. She holds a strong interest system integration of palliative care across the care continuum. She is particularly interested in novel palliative care curriculum design and teaching methodologies for undergraduate, graduate and post-graduate medical trainees.



Deena Gilland, DNP, RN
Vice President and Chief Nursing Officer
Emory Ambulatory Patient Care, Emory Healthcare
Instructor, Nell Hodgson Woodruff School of Nursing, Emory University

Deena is currently the VP of Patient Services and Chief Nursing Officer of Emory Healthcare's Ambulatory Practice and an Instructor at the Nell Hodgson Woodruff School of Nursing at Emory University. Prior to her current role she served as the Director of Oncology Services for the NCCI designated Winship

Cancer Institute of Emory University. She currently serves as the Executive Clinical Sponsor of the Emory Healthcare Population Health and Primary Care Redesign steering committee where ambulatory nursing care coordination and transition management focused work is occurring.

Deena received her Doctorate of Nursing Practice in Health Systems Leadership and her MSN in Healthcare Leadership from the Emory School of Nursing. She completed the Managing Healthcare Delivery program at the Harvard Business School and is a Fellow of the CNO Academy. She will begin serving on the Board of Directors of the American Academy of Ambulatory Care Nurses this year where the organization focuses heavily on transition of care management and nursing care coordination.



Leslie Marshburn, MBA, MPH
Director, Population Health
Grady Health System

Leslie Marshburn is the Director of Population Health at Grady Health System where she leads initiatives that span clinical care, information technology, care management, managed care and community partnerships to connect outcomes to value delivered to patients and external payers. Leslie partners closely with the business intelligence and clinical applications teams at Grady to design the tools necessary to assess, manage and measure the clinical and non-clinical needs and outcomes of our populations to elevate the overall health status of the community.

Leslie joined Grady after 10 years of strategy consulting experience working with health systems to address enterprise strategy, ambulatory care, behavioral health, and value-based care. She holds a Bachelor's in Science in Healthy Policy and Management from University of North Carolina at Chapel Hill and a dual Masters in Business Administration and Masters in Public Health (MPH) in Health Policy and Management from Emory University.



Regena Spratling, PhD, RN
Associate Dean and Chief Academic Officer for Nursing
Associate Professor
Byrdine F. Lewis College of Nursing & Health Professions
Georgia State University

Dr. Spratling is an Associate Professor and Associate Dean & Chief Academic Officer for Nursing at Georgia State University. She held positions as a nurse in pediatric critical care, and as a nurse practitioner in acute and primary pulmonary pediatric care. Dr. Spratling completed research with children who require medical technology and their families, and children with complex chronic illness. Her research with children who require medical technology has explored the experiences of children and adolescents, reviewed electronic health records to identify common health problems, and examined caregivers' perceptions and their needs for education to improve management of care at home. Dr. Spratling published results and methods of these studies in peer reviewed nursing journals, and presented at regional, national, international, and interdisciplinary research and clinical nursing conferences. Based on findings from previous studies, she is currently conducting a NIH-funded intervention study, entitled *Web-based Modules to Support Young Children Who Require Medical Technology and Their Caregivers*, to assist caregivers who care for these children at home.



Fred Sanfilippo, MD, MS, PhD
Director, Emory-Georgia Tech Healthcare Innovation Program
Professor, Health Policy & Management
Rollins School of Public Health
Professor, Pathology & Laboratory Medicine
Emory University School of Medicine

Fred Sanfilippo, MD, PhD directs the Emory-Georgia Tech Healthcare Innovation Program, which has a mission to accelerate innovation in healthcare research, education, and service. For over 30 years he has been an academic leader at Duke, Johns Hopkins, Ohio State and Emory; serving as a division chief, department chair, program/center director, dean, medical center CEO, university senior/executive VP, health system board chair and academic health center CEO. During that time he has led organizational and cultural changes yielding improved academic, clinical, and financial performance at each institution. He also led the creation of the US Scientific Registry of Transplant Recipients; Johns Hopkins Medical Labs; a personalized health plan (YP4H) at OSU; and novel departments and centers in areas ranging from biomedical informatics to personalized and integrative health.

Sanfilippo received his BA and MS in physics from the University of Pennsylvania, and his MD and PhD in immunology from Duke, where he also did his residency training, receiving board certification in Anatomic & Clinical Pathology, and Immunopathology.

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Healthcare Innovation Student Symposium

Religion in Healthcare

I WANT YOU!

Join the conversation
with students and
faculty

Student
presenters and
panel discussion

What is the role
of religion in
healthcare?

Gain new
insights and
perspectives



5th Annual HIP Student Symposium

Date: March 19th, 2019

Time: 5:30-7:30pm*

Location: RSPH, CNR Auditorium (Ground Floor)

RSVP: <https://goo.gl/forms/WfM9vf60CQRfv8s62>

Dinner Provided!

*Dinner will be served from 5:30-6:00 outside of the auditorium;
Symposium will begin at 6:00 in the auditorium



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**Healthcare
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Emory University

U.S. Healthcare: What's Broken & How to Fix It



Healthcare Innovation 2018-19 Symposia Series

Featured Speakers and Panel Topics

December 4, 2018

Antony Rosen, MBChB, MD

Vice Dean for Research and Professor of Medicine
Johns Hopkins Medicine

How Precision Medicine Can Help Everyone

February 20, 2019

Mary Naylor, PhD, RN, FAAN

Director, New Courtland Center for Transitions and Health
University of Pennsylvania School of Nursing

Fumbling the Handoff in Transition Care

March 19, 2019

Student Symposium

Students speakers in health-related fields
from local Georgia CTSA institutions

Religion in Healthcare

April 9, 2019

Robert Califf, MD, MACC

Vice Chancellor for Clinical & Translational Initiatives
Duke University

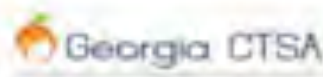
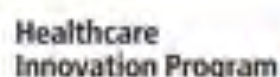
Advisor to Google Verily

Former FDA Commissioner

Can Data Really Improve Healthcare?

A series of quarterly symposia sponsored by the Emory-Georgia Tech Healthcare Innovation Program (HIP) and the Georgia Clinical & Translational Science Alliance (Georgia CTSA). The symposia are free to attend and open to all faculty, staff and students.

Visit www.hip.emory.edu for more information



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